

50th Anniversary

OF OUR SERVICE TO THE COMMUNITY



2023-2024 Highlights

- Occupational Therapy Program added as a new service.
- Staff wellness program implemented for improving staff health and wellbeing.
- 2024-27 Strategic Plan developed.
- Organization Structure redesigned to improve accountability and sustainability of healthcare operations.
- New equipment purchased:
 - 14 Intravenous pumps
 - Portable ultrasound
 - Digital scale
 - Defibrillator
 - Centrifuge
 - ECG machine
 - Hematology analyzer
 - Blood imaging machine.



RLMCMH's nursing huddle initiative ranked #1 by Health Excellence Canada, among 126 teams that competed from across Canada

Category	#
Inpatients served	216
Emergency Department visits	6,524
Telehealth appointments	1,432
X-ray exams	3,211
Ultrasound exams	3,467
Chemo Patients served	464
Scopes undertaken	157
Lab Samples Processed	23,060
Meals served	58,044

Practicing Safety and Privacy

Health Infections	0
Cyber Security Incidents	0



2024-2027 Areas of Focus

- Continue to improve patient experience.
- Provide culturally safe spaces and care to indigenous patients.
- Work with the Ministry of Health to bring CT scan services to Red Lake.
- Build regional partnerships to bring additional healthcare services to Red Lake.
- Fill vacancies in Health Human Resources.

2023-24 was the year of recalibration that forced many hospitals across the province of Ontario including RLMCMH to rethink their business model. Hospitals experienced challenges in managing their cash flow, increased expenses due to inflation, and operational issues caused due to shortages of health human resources.

As a part of recalibration, RLMCMH released a new organization structure in March 2024. The new structure supported by new practices will improve operational sustainability, enhance interprofessional communication, create a culture of learning and joy at workplace, and will result in improved service delivery for patients and residents of our community.

We are fortunate to have a team of dedicated employees, physicians, volunteers, and donors who help us to live our mission of delivering 'Compassionate, Quality Care – Every Patient, Every Time.'

We acknowledge and thank the Foundation, the Auxiliary, and the community partners for their love and continued support for the Hospital over the last 50 years.

Our Vision: Working Together For Excellence in Northern Healthcare

Our Values: Respect. Integrity. Advocacy. Resiliency.

